



MAXORIZE

MaxoRize Professional X

User Manual

(English Edition) v.1.0

1. Welcome to MaxoRize

Congratulations on choosing the MaxoRize Professional X, a premium personal wellness system designed to seamlessly support your daily comfort and relaxation. This ultra-lightweight Personal Wellness System for neck and shoulders (just 104 grams) combines four advanced wellness technologies – Transcutaneous Electrical Nerve Stimulation (TENS), Electrical Muscle Stimulation (EMS), soothing heat, and 630 nm red-light technology – in an elegant, wireless design. Take 15 minutes for yourself each day without interrupting your routine: whether you are working, travelling, or relaxing at home, the Professional X helps you find a moment of calm on your own terms.

Note on terminology: In this manual, TENS (transcutaneous electrical nerve stimulation) and EMS (electrical muscle stimulation) describe the type of gentle electrical pulses the device uses. The MaxoRize Professional X is a wellness device, not a medical device; it is not intended to diagnose, treat or relieve any disease (see Section 14.1).

Read This Manual First: Your safety and satisfaction are our top priorities. Please carefully read all instructions and safety information in this manual before using the Professional X. This ensures optimal performance, safe usage, and a long lifespan for your device. Keep this document for future reference.

2. Important Safety Information

READ THIS SECTION IN FULL BEFORE USING THE DEVICE. Ignoring these warnings and instructions may result in injury, device damage, or hazardous conditions.

2.1 Mandatory Safety Instructions (IEC 60335-2-115 Compliance)

- **Supervision:** This appliance can be used by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning safe use of the appliance and understand the hazards involved.
- **Children:** Children shall not play with the appliance. This appliance shall NOT be used by or on persons under the age of 15. Keep the appliance out of the reach of small children.
- **Assembly and Cleaning:** Always disconnect the appliance from the charger before assembling, disassembling, or cleaning.
- **Before Application:** Disable the output of the device (turn it OFF) before placing electrodes onto your skin or removing them. This prevents unexpected electrical stimulation (shocks) during setup or removal.
- **Flammable Cosmetics:** Do NOT use the device in conjunction with any products containing flammable substances (e.g., alcohol-based creams or gels). Before use, thoroughly remove any such products from your neck and dry the skin.
- **Battery:** This appliance contains a built-in lithium-ion rechargeable battery that is NOT user-replaceable. Do not attempt to open the device or replace the battery. There are no user-serviceable parts inside.

WARNING – WATER HAZARD:

Do NOT use this device near bathtubs, showers, sinks, or other water-filled containers. The Professional X is rated IPX0 – no protection against water. Keep the device DRY AT ALL TIMES. Do not immerse the device or allow water to enter any openings.

2.2 Contraindications – Do NOT Use the Device If You:

- Have a pacemaker, implantable cardioverter-defibrillator (ICD), or other implanted electronic medical device.
- Are pregnant or suspect you may be pregnant.
- Have epilepsy or a history of seizures.
- Are currently being treated for, or have, an active cancerous tumour.
- Have metal implants in the neck or shoulder area (e.g., metal plates or screws from surgery).
- Have open wounds, infected or swollen skin, or severe skin irritation in the application area (neck/shoulders).

2.3 Consult a Physician Before Use If You:

- Have heart or cardiovascular disease.
- Have diabetes (due to potentially reduced skin sensitivity/neuropathy).
- Have a bleeding disorder or are on blood-thinning medication.
- Have chronic skin conditions such as severe eczema or psoriasis in the application area.
- Have recently had an injury or surgery in the neck or shoulder region.

2.4 General Precautions During Use

- **Stop use immediately** if you experience dizziness, nausea, lightheadedness, rapid heartbeat, pain, or extreme discomfort during or after a session. If discomfort or side effects persist, consult a healthcare professional.
- Do NOT use this device while driving a vehicle, cycling, operating machinery, or in any activity where electrical stimulation or heat could distract you or cause injury.
- Do NOT use the device while sleeping or if you are drowsy or not alert.
- **Electrode Placement:** Never place the electrodes on the front of your throat, on your head, or directly over your heart. Use the device **ONLY** on the back of the neck/upper shoulder area as indicated.
- Avoid continuous stimulation at one spot beyond the recommended session duration. Prolonged or repeated use on the same location may cause skin irritation or burns. Always adhere to the recommended session length and frequency (see Sections 7 and 8).

WARNING – SIDE EFFECTS:

In rare cases, users may experience skin irritation, headaches, or other discomfort. If you experience unusual pain, burning, numbness, or an allergic reaction (e.g., swelling or difficulty breathing), stop using the device immediately and seek medical attention.

By following these safety guidelines, you ensure a secure, effective, and pleasant experience with your Professional X.

3. Technical Specifications

Product Name	MaxoRize Professional X – Personal Wellness System for neck and shoulders
Model Numbers	MRP-CW-01 (Classic White), MRP-SG-01 (Slate Grey)
Power Input (Charging)	5 V DC, 5 W (via USB-C port)
Battery	3.7 V Li-ion, 1000 mAh (non-replaceable)
Charging Time	Approx. 3.5 hours (0% to full)
Usage Time	Approx. 5 days per full charge (at 2 × 15-minute sessions/day)
Device Power	5 W (max output power during operation)
Auto Shut-Off	15 minutes per session (safety auto-off timer)
Intensity Levels	10 levels (adjustable via scroll wheel)
Programs (Modes)	5 wellness programs (various TENS/EMS pulse patterns)
Heat Settings	3 levels of soothing heat (approx. 37 °C, 40 °C, 43 °C)
Red Light	630 nm wavelength (built-in red-light LEDs)
Operating Temperature	+0 °C to +35 °C ambient
Storage Temperature	–20 °C to +45 °C ambient
Water Resistance	IPX0 (not water-resistant – keep device dry)
Classification	Class III appliance (internal electrical power source, SELV)
Weight	104 g (net weight main unit)

Note: Device power (5 W) refers to the maximum output power of the device during use, which is distinct from its charging power. Only use the included or equivalent certified charger (5 V USB) to charge the device. The device cannot be used while charging.

4. Product Overview & Symbol Guide

In the Box

Your MaxoRize Professional X package includes the following items:

- **1× Professional X Main Unit:** The personal wellness system that contains the electrode pads and all wellness technologies.
- **1× USB-C Charging Cable:** Used to charge the Professional X via any standard USB power source (5 V, 1 A minimum). (Charging adapter not included.)

Before first use, check all contents and ensure the device and accessories are undamaged from shipping. Contact MaxoRize support for any missing or damaged items before using the product.



M-Button (Power & Heat)

Long press (2 sec): Power ON/OFF
Short press: Cycle Heat

Scroll Wheel

Rotate Up/Down: Adjust Intensity (1-10)

Click: Switch Mode (1-5)

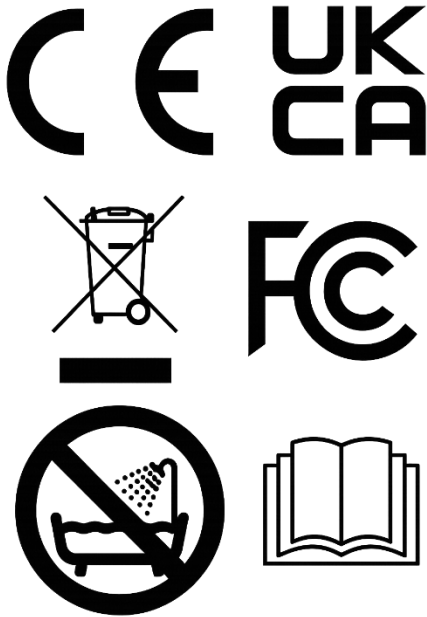
Hold 5 sec: Mute/Unmute Voice

LED Indicator Status	Meaning
Solid Blue (unplugged)	Device ON, battery OK
Solid Orange (unplugged)	Low battery (<20%)

Blinking Orange (unplugged)	Critical battery – shutting down
Pulsing Orange (plugged in)	Charging in progress
Pulsing Blue (plugged in)	Fully charged – ready to use

Symbol Explanations

The product labels and packaging include internationally recognised symbols. It is important to understand their meaning:



- ISO 7010-P026 – Do Not Use in Bath or Shower:** This warning symbol (a person in a bathtub with a red X or slash) means: Do NOT use the device in a bathtub, shower, or in situations where it could come into contact with water. Keep the device away from water or liquids at all times (no water protection, see IPX0 classification). The device is for DRY USE ONLY.
- ISO 7000-0790 – Consult User Manual:** This symbol, depicted as an open book or manual, instructs the user to read the user manual. It means you must read and understand all instructions and safety information in this manual before using the device. Safe and effective use of the Professional X depends on following the manual.
- Appliance: 5W – Device Power Rating:** On the device label, you will find “Appliance: 5W”. This indicates that the maximum output power of the device during use is 5 watts (this is distinct from the charging power). It reminds the user of the electrical power the device uses and that it is a low-power wellness device.

5. First Use – Charging & Preparation

Follow these steps before the first use of your Professional X to ensure the device is ready and optimised for your comfort:

Charging the Device:

- **1. Fully charge before first use:** Connect the included USB-C cable to the charging port on the device. Plug the other end into a USB power adapter (5 V 1 A minimum) or a powered USB port.
- **2. Charging indicator:** The LED indicator pulses (breathes) orange while the device is charging.
- **3. Charging complete:** The LED indicator pulses (breathes) blue when the battery is fully charged and the device is still connected to the charger. A full charge takes about 3.5 hours. Disconnect the charger afterwards.
- **4. Safety note:** The device will not operate while charging. This is normal – you must disconnect the device from the charging cable before use. Always charge the Professional X in a dry environment. Do not charge near water (per the IPX0 classification).

Preparation and Skin Check:

- **Inspect the device:** Before each use, check the Professional X to ensure there are no visible damages. Check that the electrode pads are clean and free of debris.
- **Skin preparation:** Ensure your neck is clean and dry. Remove any metal chains or jewellery from the neck area. For optimal conductivity, you may apply a light moisturiser or water to the skin (do not use oily lotions) – however, the skin should not be wet, just slightly moist at most.
- **Turn off before placing:** Ensure the device is OFF before attempting to put it on. This prevents unexpected stimulation when putting the device on.

Correct Positioning for Best Results

Optimal Contact = Optimal Comfort

The metal contact pads require direct skin contact for the technology to work effectively. Reduced contact means the signals may not reach your body as intended.

Direct skin contact: All 6 metal pads must rest directly on clean, dry skin.

Hair: For both men and women, hair between the pads and skin can reduce effectiveness.

Jewellery and accessories: Remove chains, necklaces, and pendants before use.

Clothing: No fabric (collars, scarves, turtlenecks) between device and skin.

Placement: Position high on the neck, on soft tissue – not directly on bone.

6. Using the Professional X – Operating Instructions

Follow these instructions to safely power on and operate your MaxoRize Professional X. Always start with low intensity and increase gradually.

Putting on the Device:

- **1. Put on the device:** Gently spread apart the flexible omega-shaped device and place it around your neck so that the metal electrode pads rest on the skin at the back and sides of your neck. The shape of the device adapts to neck diameters of approximately 100–150 mm.
- **2. Comfortable fit:** The Professional X should fit snugly but comfortably – not too tight. The electrodes must maintain contact, but the device should not constrict.
- **3. Posture:** You can use the device while sitting, standing, or reclining. Maintain good posture so the electrodes do not lose contact during movements.

Controls and Buttons:

- **M-button – On/Off:** To turn the device ON, press and hold the M-button for 2 seconds. You will hear a beep indicating the device is on. To turn the device OFF, press and hold the M-button again for 2 seconds.
- **M-button – Heat Toggle (short press):** While the device is on, a short press of the M-button toggles the soothing heat function. Each press cycles through the heat settings: Off → Low → Medium → High and back to Off.
- **Scroll Wheel – Intensity Adjustment (rotate):** Rotate the scroll wheel forward or backward to increase or decrease the intensity of the TENS/EMS electrical pulses. There are 10 intensity levels (Level 1 = weakest, Level 10 = strongest). Always start at the lowest intensity.
- **Scroll Wheel – Mode Selection (click):** Press the scroll wheel inward (like a button) to change the program mode. The Professional X offers 5 wellness programs (modes) that combine TENS and EMS in different patterns and frequencies.

During the Session:

- **Sensations:** When the session begins, you will feel gentle electrical pulses and possibly heat (if heat is enabled). It is normal to feel tingling or muscle contractions in the neck/shoulder area.
- **Movement and Activity:** You can continue light activities (like reading or desk work) while using the Professional X, but avoid any activity in which the device could distract you or fall off.
- **Pause/Stop:** If you need to stop mid-session, you can simply turn off the device by pressing and holding the M-button for 2 seconds.

End of Session – Auto Shut-Off: Each wellness session on the Professional X lasts 15 minutes. The device has an automatic timer that shuts it off after 15 minutes of continuous use.

7. Session Guidelines and Best Practices

Correct use of the MaxoRize Professional X ensures you get the maximum benefit while minimising risks of overuse or irritation.

- **Recommended Session Length:** Use the device in 15-minute sessions. The built-in timer automatically limits each session to 15 minutes.
- **Rest Periods:** After completing a session, allow your body to rest for a while. Wait at least a few hours before starting a new session on the same day.
- **Maximum Daily Usage:** After building up gradually, aim for two sessions per day, for example morning and evening, with a few hours between them. Fewer sessions is always fine. Never exceed four sessions in one day. Stop early if you feel pain or persistent discomfort. Overuse may cause muscle soreness or skin irritation.
- **Hydration and Skin Care:** It is a good idea to stay hydrated and keep your neck area skin well-moisturised (but not oily or wet).
- **Comfort and Tolerance:** Every body responds differently to TENS/EMS. Always adjust to your comfort level. The goal is a soothing, pleasant experience – not pain.
- **Atmosphere:** Use the Professional X in a relaxing environment. Many users find it beneficial to sit in a comfortable chair or recline during a session.

8. Guide: Your First Week with the Professional X

The Professional X combines four wellness technologies – TENS, EMS, heat, and red light – in one compact device. Despite its lightweight design, these technologies work effectively together. A gradual introduction is standard when using combined wellness technologies, allowing your body to become familiar with the sensations. This approach helps you find your personal comfort zone and get the most from each session.

Core Principles to Get Started

- **Start low, increase gradually** – Start at level 1 and only increase gradually while the stimulation remains comfortable.
- **Comfort always comes first** – If something feels too strong, reduce the intensity. There's no rush.
- **Intensity doesn't equal better results** – A gentle tingle is effective. More is not always more.
- **Your own comfort level** – Your comfort level may vary from one session to the next. Increasing the intensity is not required.

IMPORTANT: How your body responds the first time

Can you clearly feel the stimulation, even at level 1 or 2? You are sensing the electrical pulses.

Your nervous system responds to the stimulation. How intense it feels varies from person to person and from moment to moment. A strong or sharp sensation does not, by itself, prove a blockage or high muscle tension.

The stimulation may be noticeable, but it must not be painful. Stop if you feel pain.

- **Start at level 1. If the device starts at level 2, turn it down to level 1. Feel very little? Increasing the intensity** is not required.
- **Do not force anything.** Reduce the intensity if you feel discomfort. If it remains uncomfortable or becomes painful, stop the session. You do not have to complete the full 15 minutes.

Recommended Startup Schedule

Day	Sessions	Mode (Voice Prompt)	Intensity	Heat (Voice Prompt)	Focus / Goal
1	1×	Mode 1 – Soothing	1 – 2	Off / Low	<i>Get familiar (introduction)</i>
2	1×	Mode 1 – Soothing	max. 2	Low	<i>Stabilise</i>
3	1–2×	Mode 1 – Soothing	2 – 3	Low / Off	<i>Build confidence</i>
4	2×	Mode 1 or Mode 2 (Kneading)	3 – 4	optional	<i>Expand</i>
5	2×	Your choice (e.g. Kneading)	4 – 5	Medium	<i>Personal rhythm</i>
6	2×	Your preference	max. 6	as preferred	<i>Consistency</i>
7+	Max. 4×	Your routine (e.g. Comprehensive)	Your zone	free choice	<i>Balance</i>

*Aim for 2 sessions/day; fewer is fine, maximum 4. Rest for a few hours between sessions.
Intensity: a guide, not a required target. Mode names and heat levels match the voice prompts.*

Correct Positioning for Best Results

Optimal Contact = Optimal Comfort

The metal contact pads require direct skin contact for the technology to work effectively. Reduced contact means signals may not reach your body as intended.

- **Direct skin contact:** All 6 metal pads must rest directly on clean, dry skin.
- **Hair:** For both men and women, hair between pads and skin can reduce effectiveness. Position the device so pads rest on bare skin.
- **Jewellery and accessories:** Remove necklaces and pendants before use. Metal jewellery must never be between the device and your skin.
- **Clothing:** No fabric (collars, scarves, turtlenecks) between device and skin.
- **Placement:** Position high on the neck, on soft tissue – not directly on bone.

*A calm start helps your body get the most from the technology.
Consistency and comfort always come before intensity.*

9. Protection Mode & Reset Procedure

The MaxoRize® Professional X includes an integrated intelligent protection system. If the device detects unusual movement, impact, or interrupted skin contact during use, it automatically activates **Protection Mode**. This is designed to safeguard both you and the internal technology.

In certain situations, the device may temporarily enter Protection Mode. As a result, the impulses may feel very weak or stop temporarily. **This does not mean the device is defective.** By following the reset procedure below, you can easily restore the device to normal operation.

How to recognise Protection Mode

When your device is in Protection Mode, you will notice that upon switching it on, only the red heat indicator lights up while you feel no impulses or only very weak ones.

When to perform this reset?

Use this reset procedure when:

- the device provides no stimulation while it appears to be switched on
- the impulses feel very weak, even at a higher intensity setting
- the device seems to be functioning normally but produces no noticeable effect

Reset Procedure: Step by Step

Preparation

Sit at a table and place the MaxoRize® Professional X in front of you. Position the device so that the scroll wheel and M-button face towards you for comfortable operation.

1. Switch on the device

Press and hold the M-button for approximately 2 seconds to switch the device on. You will see the red heat indicator light up. Place the device on a table and do not wear it around your neck yet.

2. Check Voice Mode

Check whether you heard a spoken announcement when switching on. Voice Mode is essential for this procedure, as it tells you which mode and intensity level the device is set to.

Did you hear an announcement? **Proceed to Step 3.**

Did you hear nothing? Voice Mode is turned off. Re-enable it by firmly pressing and holding the large grey scroll wheel in the centre for 5 seconds. After 5 seconds you will hear a confirmation that Voice Mode has been re-enabled.

3. Set heat to HIGH

Short-press the M-button to cycle through the heat settings (Off → Low → Med → High). Set the heat to High.

4. Switch to Beating Mode

Short-press the scroll wheel (click, do not rotate) to cycle through the modes. The 5 modes appear in the following fixed order:

1. **Mode 1:** Soothing Mode
2. **Mode 2:** Kneading Mode

3. **Mode 3: Beating Mode ← stop here**
4. **Mode 4: Comprehensive Mode**
5. **Mode 5: Traction Mode**

⚠ Important: Do not confuse Kneading Mode (Mode 2) with Beating Mode (Mode 3). Listen carefully to the spoken announcement. The reset procedure works exclusively in Beating Mode. If you accidentally pass Beating Mode, simply keep clicking through the remaining modes — after Traction Mode the cycle restarts at Soothing Mode, and you can stop again at Beating Mode.

6. **Turn intensity to maximum**

Rotate the scroll wheel upwards (towards +) to increase the intensity step by step. Voice Mode will announce each level as you go. Continue until you hear “Max Level.”

7. **Make skin contact with the electrode pads**

While the device is still on the table, gently place four fingers on the metal electrode pads on the inside of the device. Keep your fingers on the pads throughout this step. The device detects skin contact. By placing your fingers on the electrode pads, the device remains active during the reset procedure.

8. **Wait 30 seconds to 1.5 minutes**

The device will now slowly start up in Beating Mode. You will first feel very light pulses. Within 30 seconds to approximately 90 seconds, the pulses will gradually intensify until you feel the characteristic, powerful beating impulses of Beating Mode.

☑ Reset successful!

Once you clearly feel the strong, beating impulses, Protection Mode has been deactivated and your device is working normally again.

9. **Switch off and restart**

Switch the device off by pressing and holding the M-button for approximately 2 seconds. Then restart it. You can now select any desired mode and use your device as usual.

If the reset does not succeed after two attempts, please contact our customer service team at support@maxorize.com.

10. Maintenance, Cleaning, and Storage

Proper maintenance of your MaxoRize Professional X extends its lifespan and ensures safe operation.

10.1 Cleaning the Device

- **1. Turn off and disconnect:** Ensure the device is turned off and disconnected from any charging cable before cleaning.
- **2. Gentle wiping:** Use a soft, slightly damp cloth to wipe the surface of the device and the electrode pads.
- **3. No harsh chemicals:** Do NOT use abrasives, scouring pads, strong chemicals, alcohol, or solvents to clean the device.
- **4. Do not immerse:** NEVER immerse the device in water or any other liquid. The Professional X is NOT waterproof (IPX0).
- **5. Drying:** After wiping, dry the device with a clean, dry cloth.

10.2 Storage

- **Cool, dry place:** Store the Professional X in a cool, dry place, away from direct sunlight and excessive heat.
- **Out of reach of children:** Keep the device out of reach of children (and pets) when not in use.
- **Electrode care:** If you are not using the device for an extended period, ensure the electrodes are clean and dry.
- **No heavy weights:** Do not place heavy objects on the device during storage.
- **Avoid extreme temperatures:** Do not leave the device in a hot car, near a heater, or in freezing conditions.

10.3 Battery and Lifespan

- The lithium-ion battery in the Professional X is designed to last many charging cycles (typically several years with average use). It is NOT user-replaceable.
- **Lifespan:** The device requires no regular maintenance. When used and maintained correctly according to instructions, it should function reliably.
- **End-of-life disposal:** When the device reaches the end of its useful life, do NOT dispose of it with regular household waste. The Professional X contains a rechargeable battery and electronic components. Follow local regulations for electronic waste (WEEE).

11. Warranty & Customer Service

Your MaxoRize Professional X comes with a limited warranty and support from our customer service team.

11.1 Limited Warranty

MaxoRize B.V. covers material and workmanship defects under normal use for two (2) years in the EU and one (1) year outside it, from the original purchase date.

This commercial warranty does not affect consumers' statutory rights.

Outside the European Union, only the one-year (1) commercial warranty applies, unless local laws expressly require a longer warranty period.

- **Proof of purchase:** A valid proof of purchase (receipt or invoice) with the purchase date is required for any warranty claim.
- **Normal use:** The warranty only covers defects arising from normal, intended use.
- **Exclusions:** This warranty does not cover cosmetic damage (scratches, dents), wear of electrode pads from regular use, or damage from contact with water or extreme conditions.
- **No warranty transfer:** The warranty applies only to the original purchaser and is not transferable.

11.2 Customer Service

If you have questions, concerns, or issues with your Professional X, our customer service team is ready to help.

- **Website:** www.maxorize.com – Visit our website for FAQs, product information, and online support.
- **Email:** support@maxorize.com – Send us a message for general inquiries, warranty claims, or technical support.
- **Phone:** Available during business hours (CET). Visit the website for current contact numbers for your region.
- **Returns:** Do not return the product without first obtaining RMA (Return Merchandise Authorization) instructions from our support team.

12. Compliance & Certifications

The MaxoRize Professional X has been designed and tested to meet the relevant safety, health, and regulatory standards.

12.1 European Union – CE Compliance

This product bears the CE marking, indicating that the manufacturer declares the MaxoRize Professional X complies with applicable European regulatory requirements. This compliance is supported by independent testing conducted by SGS.

The device has been tested according to EN IEC 60335-2-115:2023 + A11:2023, EN 60335-1:2012 with applicable amendments (up to A16:2023), and EN 62233:2008.

- **EU Declaration of Conformity:** The EU Declaration of Conformity is available upon request from the manufacturer.
- **UKCA (United Kingdom):** For distribution in the United Kingdom, the MaxoRize Professional X complies with applicable UK regulations and bears the UKCA marking.

12.2 United States – FCC Compliance

In the United States, the MaxoRize Professional X complies with applicable Federal Communications Commission (FCC) regulations.

- **FCC Part 15:** This device has been tested according to FCC Part 15 requirements and meets applicable emission limits.
- **FCC ID:** The MaxoRize Professional X does not contain an intentional radio transmitter and does not include wireless communication functions such as Bluetooth or Wi-Fi. Therefore, no FCC ID is applicable.

12.3 Other Certifications & Standards

- **SGS Safety Tested:** The MaxoRize Professional X has been tested by SGS, an internationally recognised independent testing laboratory, for electrical and functional safety according to IEC/EN 60335-2-115 and related standards.
- **RoHS & Environmental Compliance:** The MaxoRize Professional X has been designed and manufactured in accordance with applicable RoHS requirements (Restriction of Hazardous Substances).

13. Manufacturer Information

The MaxoRize Professional X is manufactured and distributed by:

MaxoRize B.V.

Product Models:

MRP-CW-01 (Professional X – Classic White),

MRP-SG-01 (Professional X – Slate Grey)

Manufactured in: China according to European standards (produced in an ISO-certified facility under strict quality control and safety standards)

For product inquiries, you can contact the manufacturer at the address above or through the customer service channels listed in Section 11.2.

14. Legal Notices and Liability

The following section contains important legal notices, disclaimers, and terms of use. By using the MaxoRize Professional X, you acknowledge and agree to these terms.

14.1 General Wellness Product – Not a Medical Device

The MaxoRize Professional X is classified as a General Wellness Product. It is NOT a medical device and is NOT intended to diagnose, treat, cure, or prevent any disease or medical condition.

- All terms used in this manual such as relief, soothing, therapy, or treatment refer EXCLUSIVELY to general wellness and comfort.
- You should NOT rely on this device as a substitute for medical treatment or professional health advice.
- Use of the Professional X is at the discretion of the user for general wellness purposes. MaxoRize makes NO medical claims regarding specific benefits.

14.2 Limitation of Liability

By using this product, you expressly acknowledge and accept the following terms:

- **1. Acceptance of instructions:** You confirm that you have read and understood all safety guidelines, contraindications, and warnings in this user manual.
- **2. Use at your own risk:** You agree that you use the Professional X at your own risk. MaxoRize B.V. is not liable for injuries, losses, or damages arising from improper use of the device.
- **3. No liability for excluded users:** MaxoRize B.V. is NOT responsible or liable for consequences if the device is used by persons who are expressly advised NOT to use it.
- **4. No liability for misuse or modification:** Any misuse, improper use, modification, or unauthorised repair of the device voids the warranty.
- **5. Indirect damages:** To the extent permitted by law, MaxoRize B.V. or its suppliers are in no event liable for indirect, incidental, special, consequential, or punitive damages.

14.3 California Proposition 65 Notice (USA Only)

NOTICE FOR CALIFORNIA RESIDENTS: The MaxoRize Professional X is currently NOT labelled for compliance with California Proposition 65. This product is NOT intended for sale or use in the State of California.

14.4 Waiver of Foreseeable Misuse

MaxoRize has taken care to anticipate and warn against potential misuse scenarios in this manual. Any use of the Professional X that is inconsistent with this manual is strictly prohibited.

14.5 Indemnification

To the extent permitted by applicable law, you agree to indemnify, defend, and hold harmless MaxoRize B.V., its affiliates, officers, directors, suppliers, and distributors from and against all claims, liabilities, damages, losses, and costs.

14.6 Dispute Resolution – Class Action Waiver & Arbitration Clause

ANY DISPUTE OR CLAIM RELATING TO THE MAXORIZE PROFESSIONAL X PRODUCT OR THIS USER MANUAL WILL BE RESOLVED BY BINDING INDIVIDUAL ARBITRATION, RATHER THAN IN COURT. YOU WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS ACTION OR CLASS ARBITRATION AGAINST MAXORIZE B.V.

By purchasing or using this product, you acknowledge and agree that all disputes will be resolved through final and binding arbitration by a neutral arbitrator, rather than by a judge or jury in court.

Thank you for reading the MaxoRize Professional X User Manual & Legal Guide. We designed this guide to help you use your device effectively and safely. We hope the Professional X becomes a valuable addition to your daily wellness routine.

For any further questions or clarification, please contact MaxoRize customer service. Enjoy your journey to improved wellness with MaxoRize Professional X – Personal Wellness, Without Interruptions.

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